# Mergers & Acquisitions in Higher Education

# Meeting the Challenges and Opportunities in a Turbulent Economy

2024 Annual Conference and Assembly Meeting International Accreditation Council for Business Education Memphis, TN

John W. Rogers, Ph.D. Thomas A. Barron, Jr., Ed.D.

# **Agenda**

- Environmental scan- Changes in the higher education landscape
- Winners & losers in the new competitive environment
- > The economics of higher education
  - Business models
  - Valuation methods
  - Strategic initiatives
- Roles of trustees, accreditors, faculty, && the community

# The Challenges

Post – 2000 Higher Education Growth Factors

- Millennial "Baby Boom"
- Abundant student loan financing
- Perceived economic value of a college degree

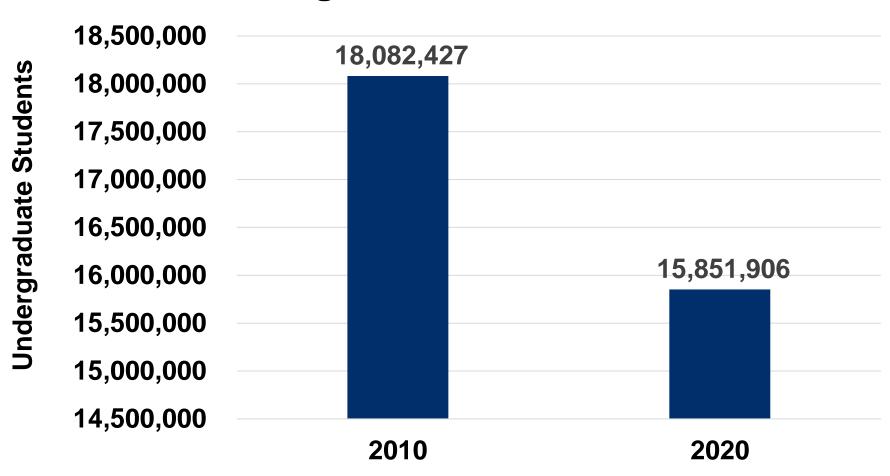
# The Challenges

#### **New Realities**

- Generation Z "Baby Bust"
- Excessive student loan debt
- Non-traditional students have specific interests
- Questioning of the college value proposition
- Tightening labor markets
- Decline in international students

### The Threats

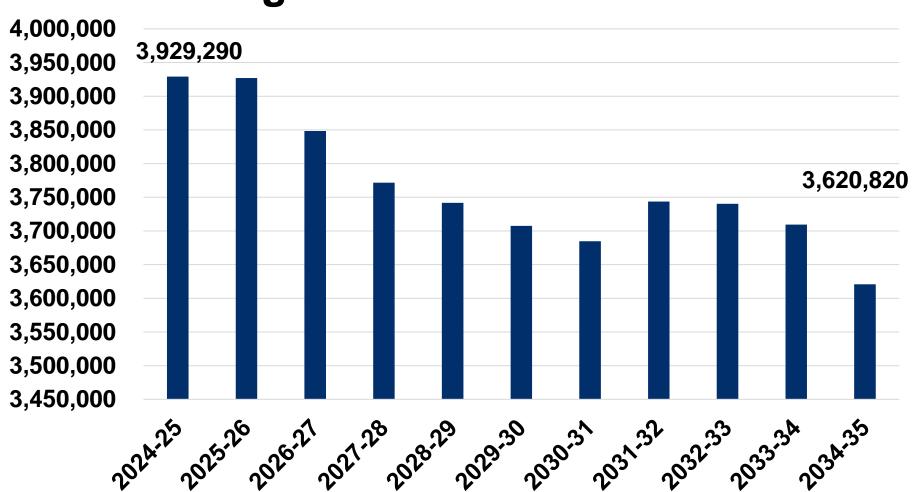
#### **Undergraduate Enrollment**



Source: Clark, et al. (2023).

## **Long-Term Trends**

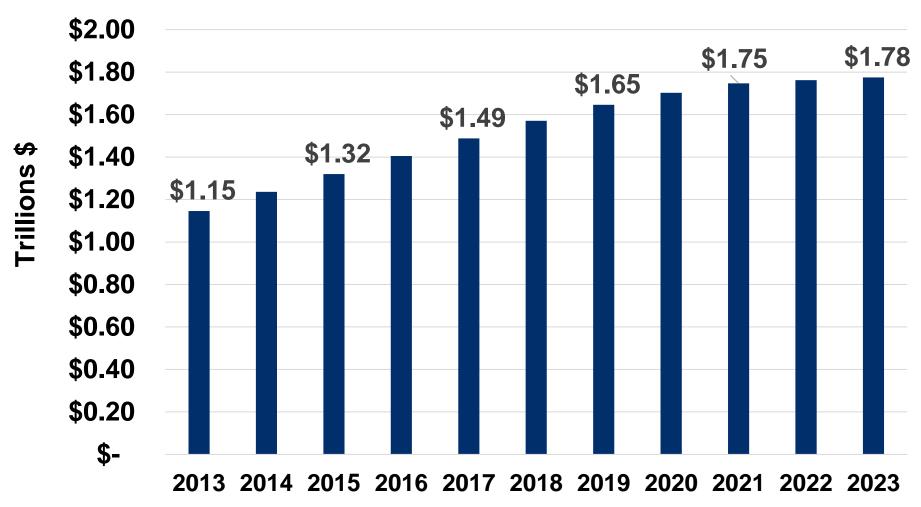
## **High School Graduates**



Source: Clark, et al. (2023).

### **The Student Debt Crisis**

#### **Total Student Debt**



Source: The Board of Governors of the Federal Reserve System (2023).

# Alternatives to College "Tear the Paper Ceiling"

- The invisible barrier that comes at every turn for workers without a bachelor's degree
  - No alumni network
  - Biased employer algorithms
  - Degree screens
  - Stereotypes
  - Misconceptions

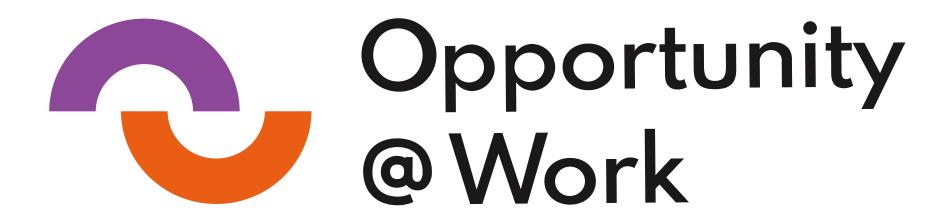
Source: Opportunity at Work.org (2023).

# Alternatives to College "Tear the Paper Ceiling"

- Recommendation:
  - Look at qualifications to do the job rather than the perceived value of a college degree

Source: Opportunity at Work.org

# Alternatives to College "Tear the Paper Ceiling"



Source: Opportunity at Work.org (2023).

# **Alternatives to College**

# STARs- Skilled through Alternative Routes

- Reflects nation's cultural diversity
  - Black / Hispanic
  - Age
  - Veteran status
  - Rural vs. Urban vs Suburban

Source: Opportunity at Work.org (2023).

# **Alternatives to College**

# coursera







# Alternatives to College Good Jobs without Degrees

Mike Rowe- Blue Collar Champion "Jobs without Degrees"



Source: Altus (2023).

## **BCG Matrix**

#### **RELATIVE MARKET SHARE POSITION**

ATE %				edium .50	Low 0.0
<b>DUSTRY SALES GROWTH RATE</b>	High +20 Medium 0 Low -20	Stars		Question Marks	
		C	ash Cows	Dogs	

Source: David & David (2015).

#### **BCG CATEGORIES**

#### **Stars**

- > Ivies
- Seven Sisters
- ➤ Top 50
- Distance Learning Winners: SNHU, ASU, WGU, UM Global

#### **Cash Cows**

- Large universities with strong support from athletic budgets:
- Big Ten, PAC10, SEC, etc.

#### **Question Marks**

- Advancing remote learning
- > Capella
- University of Phoenix
- Liberty University

#### Dogs

- > Small private colleges
- > Tuition dependent institutions

## **Higher Education**

#### National Center for Education Statistics- 2021- 2022

- > 3,899 postsecondary, degree granting institutions
  - > 1,582 Public institutions
  - > 1,626 Private nonprofit institutions
  - 691 For-profit institutions
- Financial viability?
- > Increasing trend in higher education combinations

Source: NCES (2023).

## The Nonprofit Trap

- Nonprofits are not subject to the same return on investment pressures as institutions in the private sector.
- They can muddle through beyond the point of financial viability by:
  - Underpaying faculty and staff
  - Deferring maintenance
  - Dipping into savings and endowment

# The Nonprofit Trap

- ➤ Trustees have ultimate authority but tend to be risk averse; no penalty for putting off decision but high potential for conflict with alumni, faculty, and the community when proposing radical change.
- Conclusion: Stick with the status quo while tying up resources in non-productive uses

## "Death Spiral"

- Institution never assessed cost of operations
- High reliance on L/T 3P's (public-private partnerships)
- Cannot estimate when the institution will hit its inflection point
  - Cannot cover costs & expenses with liquid assets
- > LOC dependency in summer
- Considering liquidating parts of its endowment

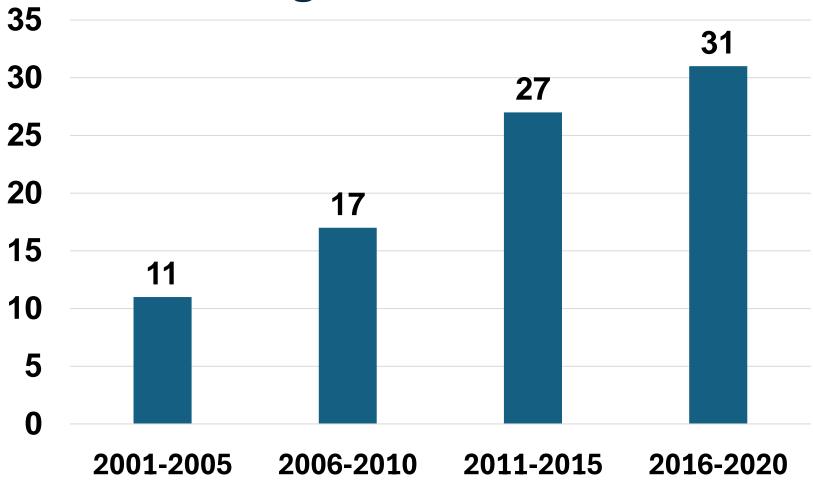
Source: Carson & Galbally, Jr. (2022).

### **Closure Risk Factors**

- Enrollment < 1,000 students</p>
- No complete online program developed
- Annual tuition increases > 8%
- Tuition discount > 35%
- Tuition dependency > 85%
- Ratio- Endowment to annual expenses < 3:1</p>
- Debt service > 10% of expenses

Source: Azziz, et al. (2017).

# Mergers & Acquisitions in Higher Education



Source: Bryant & Jefferson (2023).

# **Higher Education**

#### **Closures & Consolidations**

- 48 private nonprofit and public institution closures between March 2020 – December 2023
  - > 28 closures
  - > 20 mergers
- 52.9% of students impacted by sudden closure do not re-enroll

Source: Castillo & Welding (2024).

### **Business Combinations**

- Mergers
- Acquisitions
- Consolidations
- Liquidations & Asset Transfer
- Joint Ventures
- Coalitions

Source: Boyd (2017)

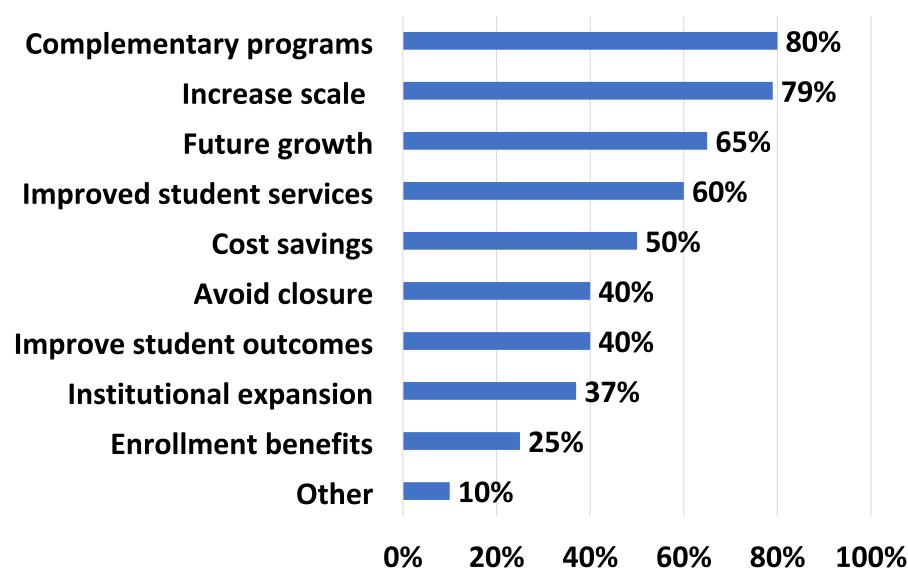
# Mergers

#### **Model Nonprofit Corporation Act**

- Allows mergers of nonprofit organizations
- ➤ State laws → additional regulation & guidance
  - > State decision to allow mergers of nonprofit with other nonincorporated nonprofits or entity outside of the state
  - Additional regulations if nonprofit merged out of existence into for profit entity
- > Approvals
  - Federal-IRS, DOE
  - > State- Revenue Department, AG, Secretary of State
  - Accreditors

Source: Jacobs (2020)

## **M&A Strategic Objectives**



Source: Anft, M. (2022).

- Asset-Based Approach
  - Net asset value
- Market-Based Approach
  - > Compare organization to comparable organizations
  - Assess financial performance relative to comparables
- Income-Based Approach
  - Discounted future projected cashflows
  - Potential to generate sustainable revenue & donor support

Source: Ash CPA (2023, September 6).

- Assets- FMV or Book Value of Specified Assets
  - Current Assets
  - Endowment
  - > Grants
  - > Real Estate
  - Plant & Equipment
  - Other Fixed Assets

- Intangible Assets- Valuation?
  - Intellectual Property
    - Patents
    - Course content in Learning Management System
  - Trademarks, Copyrights
- Liabilities- Specified Liabilities Assumed
  - Current Liabilities
  - Long-Term Debt

#### Other Valuation Considerations

- DCF: PV of future cash flows at reasonable risk adjusted discount rate
- Growth potential
- Market Valuation Multiplier
- Economic contribution multiplier

#### Other Valuation Considerations

- Brand and reputation
- Alumni networks
  - Donor base- Funding Sustainability
- Human capital talent
- ➤ Comparable Institutions → Little available data

# **Merger Costs**

- Branding, communications, institutional relations
- Human capital needs
- Program growth & synergies
- Infrastructure
- Opportunity costs
- Political capital expenditures

Source: Azziz, et al. (2017).

## **Merger Costs**

- Considered as a case of last resort instead of as a proactive strategy >
  - Diminished Asset / Resource availability
- Tendency to underestimate cost
- Tendency to overestimate increased revenues / cost savings
- Substantial upfront cost / investment
- > Gap in timing of returns vs. investments

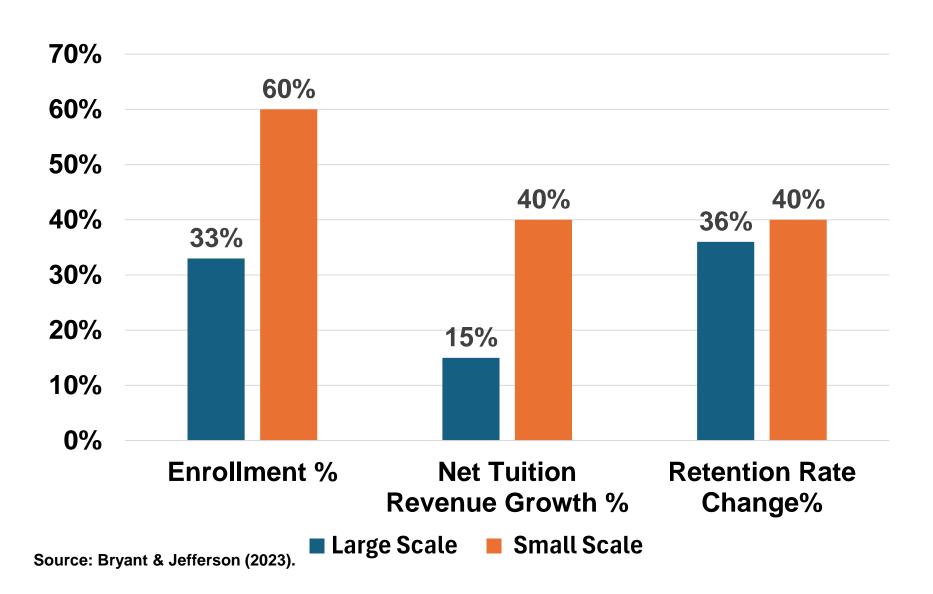
Source: Azziz, et al. (2017).

# **Post- Merger Strategies**

Unlock residual value trapped in the new market segments

- Comparable & Complementary programs
- Unique programs from each institution
- Program expansion
  - Online development
  - New workforce-related programs
- ➤ Asset underutilization → Finance expansion

#### Merged Institutions Experiencing Post Merger Growth







- ➤ Merged in 2020
- Pine Manor Institute for Success
  - Messina College
  - 2 Year College
  - Middle & high school enrichment program
  - Enhance educational opportunity for under-represented, first-generation students
- > BC acquired all assets
- BC- Invest \$100 million in new enrichment programs

# BOSTON UNIVERSITY

WHEELOCK COLLEGE

- **➤ Merged 2017**
- Asset acquisition
- Wheelock- Nationally recognized education program
- BU-Need to enhance existing education program
- Boston University
   Wheelock College of
   Education and Human
   Development





- Merged 2017
- ➢ Bi-coastal merger
- Mills- Legacy in equity, social justice, and leadership by women
- NU-Diverse and global experiential learning
- Mills College at Northeastern University in Oakland, CA



# Berklee College of Music



- **➤ Merged 2016**
- Merger of Equals
- Complementary Programs
- Berklee College of Music was the surviving entity
- Boston Conservatory at Berklee





- ➤ Merger June 2024
- > Asset Acquisition
- Career / Adult / UG & Graduate Programs
- Double enrollment to + 5,000 students
- AWC online growth& shared programs
- Satellite footprint in Eastern MA & Puerto Rico

#### What if ???





## SPRINGFIELD COLLEGE





### What if ???

- Comparable & complimentary programs
- > Tuition dependent
- Financially challenged
- Competing for the same students in the same geographic markets
- Substantial administration costs & human capital costs

### What if ???

International Universities
Asia, India, Middle East, South America,
Europe, China



Nonprofit or For-Profit Online Institution

Acquisition Target
Outside Investor
or Other Institution

# **Final Thoughts**

- Adopt mergers as a proactive strategy
- Targeted focus
- Substantial investment in time & money
- Focus on elements that create strategic value
- Valuation & operational challenges

# **Thanks for Listening**

We would appreciate your help ...

- Comments
- Data Sources
- Case Studies

to

- John.Rogers@aic.edu
- > TBarron@charteroak.edu

# Questions

## References

- Anft, M. (2022). Merge, consolidate, or collaborate? The risks and rewards of institutional partnerships.

  Chronicle of Higher Education. (Reprinted from "Stronger together than alone?" 2021, Chronicle of Higher Education.
- Ash CPA (2023, September 6). Business valuation for nonprofit organizations: Why it matters and how to get started. *Ash CPA*. https://ashcpa.com/business-valuation-nonprofit-organizations-mattersget-started/
- Azziz, R., Hentschke, G. C., Jacobs, B, C., Jacobs, L. A., & Ladd, H. (2017). *Mergers in higher education:*A proactive strategy to a better future? TIAA Institute. https://www.tiaa.org/public/institute/publication/2017/mergers-higher-education
- Altus, K. (2023). *Mike Rowe celebrates mor students forgoing college for apprenticeships: "Chickens have come home to roost.* Fox Business. https://www.foxbusiness.com/economy/mike-rowe-celebrates-more-students-forgoing-college-apprenticeships-chickens-home-roost
- Boyd III, W. L. (Ed.). (2017). *Nonprofit law: A practical guide to legal issues for nonprofit organizations.*American Bar Association.
- Bryant, J., Golden, R., & Jefferson, I. (2023). Strengthening higher education outcomes through partnership, alliances, and mergers. McKinsey & Company. https://www.mckinsey.com/industries/education/our-insights/higher-ed-is-consolidating-transforming-the-sector

### References

- Carlson, C. & Galbally, Jr., J. F. (2022). Merge, consolidate, or collaborate? The risks and rewards of institutional partnerships. *Chronicle of Higher Education*. (Reprinted from How to recognize the warning signs of a death spiral and how colleges can avoid one. "2022, April 22, *Chronicle of Higher Education*.
- Clark, C. & Cluver, M. & Selingo, J. (2023). *Trend no. 1: College enrollment reaches its peak*. Deloitte Insights. https://www2.deloitte.com/us/en/insights/industry/public-sector/articles-on-higher-education/enrollment-rates-in-higher-education.html
- David, F.R. & David, F.R. (2015). Strategic management: A competitive advantage (15 ed.). Pearson.
- Jacobs, J. A. (2020). *The legal guide to nonprofit mergers and joint ventures*. ASAE: The Center for Association Leadership.
- National Center for Education Statistics (NCES). (2023). *Table 317.10 Degree-granting post-secondary institutions, by control and level of institution: Selected academic years 1949-50 through 2021-2022.*Digest of Education Statistics. https://nces.ed.gov/programs/digest/d22/tables/dt22\_317.10.asp
- Opportunity @ Work. (2023). Stellarsight. Opportunity @ Work. https://nces.ed.gov/programs/digest/d22/tables/dt22\_317.10.asp
- The Board of Governors of the Federal Reserve System (2023). *Consumer credit- G.19*. The Federal Reserve. https://www.federalreserve.gov/releases/g19/current/default.htm