Recruiting, Training & Retaining a Talented, Diverse, Adjunct Workforce During the Next 25 Years

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## Our story

Small, Private, Sisters of Mercy institution in Northeastern PA

- Undergraduate majors in Accounting, Business Administration, Health Care Administration, and Sport Management
- MBA program with specializations in HR, Accounting, Management, HCA and Sport Management
- ▶ 9 FT faculty, 21 adjunct faculty

## Outcomes of the presentation

Review current and potential adjunct pools at Misericordia University

Present selected results from Adjunct Workforce survey

Discuss procedures for recruiting, training, and retaining (RTR) adjunct faculty members

Identify current future opportunities and challenges in RTR adjunct faculty members

## Current Adjunct Pool

Business department deployed 21 adjuncts in the traditional 2022-23 academic year to teach 47 courses

4 academically and 17 professionally qualified

O years to 25+ years of previous teaching experience

7 new adjuncts hired in total over previous 3 years

### Current Adjunct Search

Began adjunct search in February 2023

► 65 total applicants

26 academically, 34 professionally & 5 not qualified

O years (38.5%); 1 to 3 yrs (16.9%); 3+ yrs (44.6%) previous teaching experience

varying levels of appropriate professional experience

#### Adjunct Faculty Survey

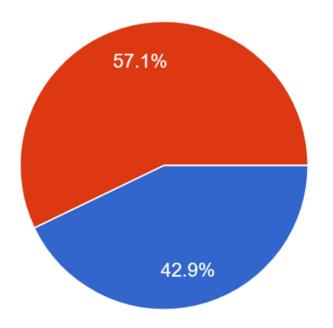
Built to capture a current snapshot of IACBE universities' adjunct pools and procedures

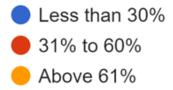
Distributed through IACBE office in two conference emails

7 total respondents

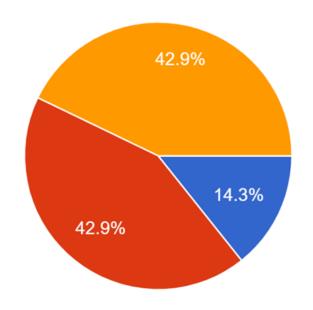
Small sample size limits the extrapolation of the results

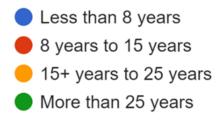
What percentage of your adjunct faculty workforce is terminally qualified (PhD, DBA, EdD, JD)? 7 responses



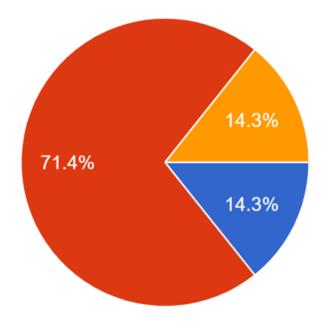


How many years of professional business experience does your typical adjunct faculty member have at time of hire?



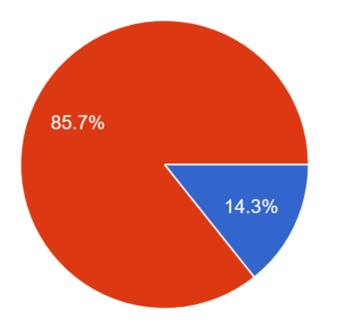


How much teaching experience does your typical adjunct faculty member have at time of hire? 7 responses



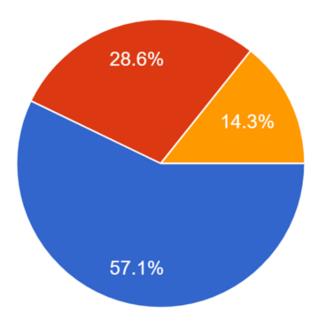
- No teaching experience
- Limited teaching experience (1 to 3 years)
- Extensive teaching experience (3+ years)

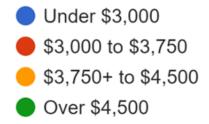
Does your university hire adjunct faculty members at different faculty ranks? 7 responses



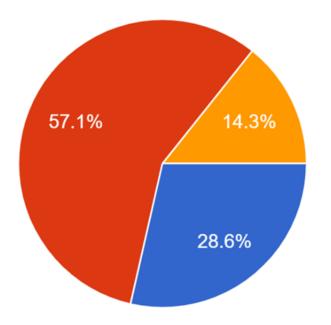


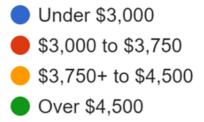
What does your university pay adjunct faculty members for an undergraduate course? 7 responses



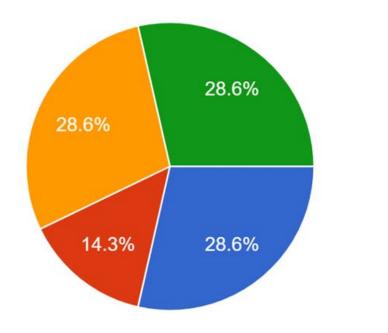


What does your university pay adjunct faculty members for a graduate course? 7 responses





How many adjunct faculty members do you currently employee during an academic year? 7 responses





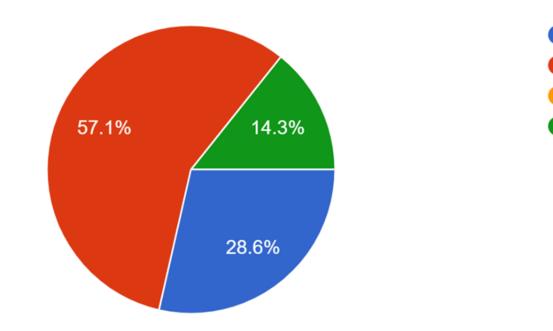
How many new adjunct faculty members do you plan on hiring over the next three academic years? 7 responses

Under 5

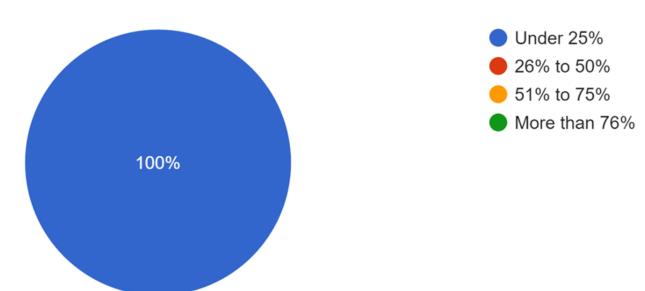
16 to 25

More than 25

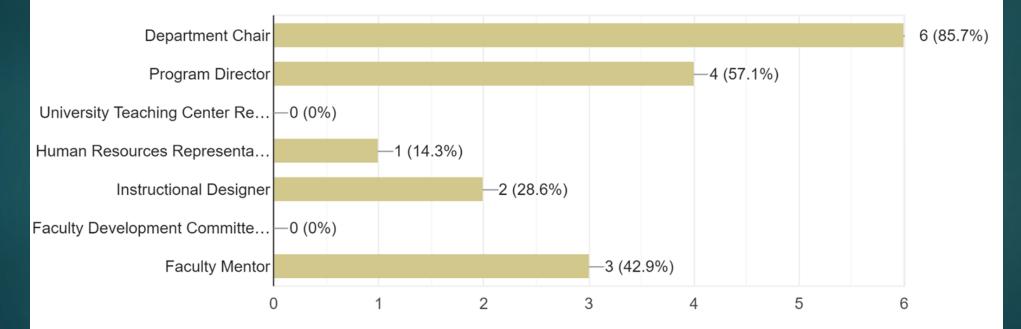
6 to 15



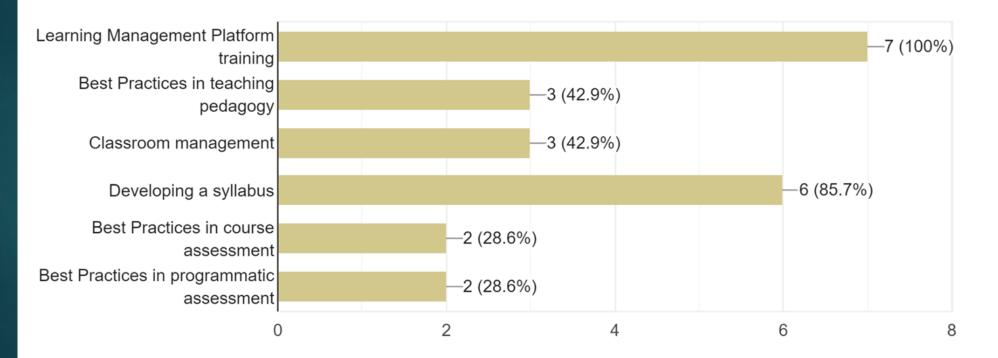
What percentage of your adjunct faculty workforce teach classes online, with synchronous meetings?



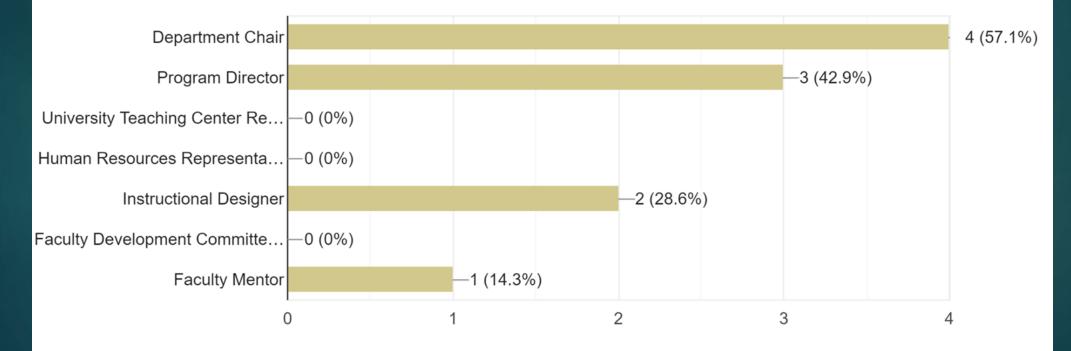
Please identify all individuals at your institution that are responsible for training first-time hire adjunct faculty members.



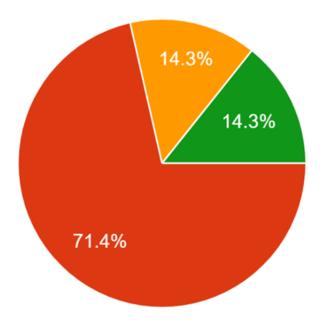
Please identify all of the areas covered in first-time hire adjunct faculty member training. 7 responses

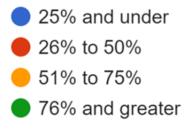


Please identify all individuals at your institution that are responsible for continued training of returning adjunct faculty members.

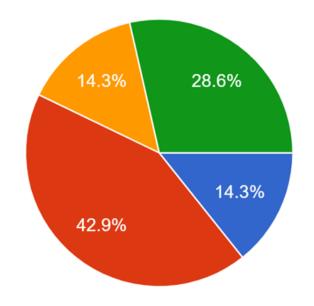


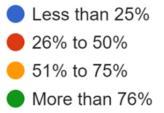
What estimated percentage of your current adjunct faculty workforce identify as female? 7 responses



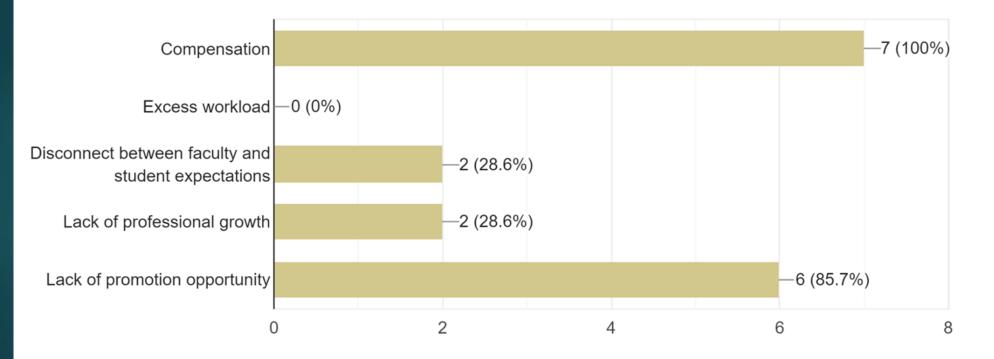


What estimated percentage of your adjunct faculty workforce teach concurrently at multiple institutions?

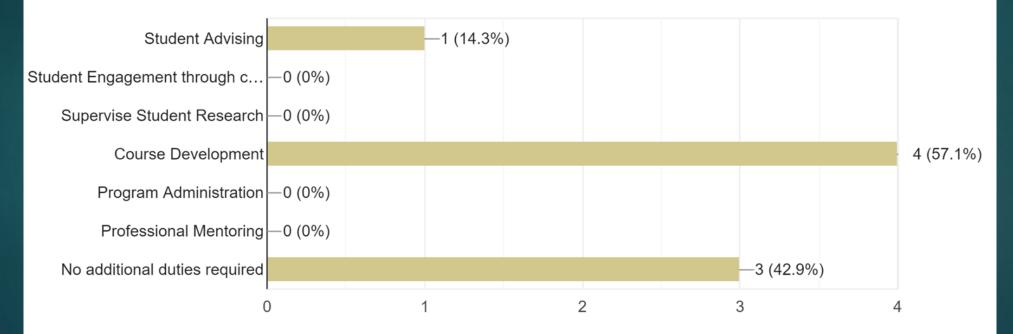




Please identify common issues your institution has in retaining adjunct faculty members. 7 responses



In addition to teaching assignments, how else does your institution utilize adjunct faculty members?



#### Literature Review and Other Resources

- "Professional and Personal Factors that Shape Online Faculty Careers," Journal of Online Learning, Research and Practice (JOLORAP), American Public University System, Volume 8, Number 2 - 2021/2022
- DePaul University Academic Affairs>Faculty Resources>Adjunct Resources>Voice in University and Department Academic Life
- Page, Kimberly, "Tell Me What You Want: Collective Bargaining for Adjunct Faculty," Journal of Collective Bargaining in the Academy, Vol. 0, Article 42, April 2018
- Duncan, John C. Jr. (1999) "The Indentured Servants of Academia: The Adjunct Faculty Dilemma and Their Limited Legal Remedies," Indiana Law Journal: Vol. 74: Iss. 2, Article 3.

Procedures for Recruiting Adjunct Faculty Members

Currently an "as-needed" model

Defining needs

Word of mouth and institution connection predominate

Primarily Business Chair driven, with input and consultation with program directors and Center for Adult Cont. Educ.

Will solicit through Education Job forums as needed (HigherEd Jobs, Chronicle of Higher Education)

### Procedures for Training Adjunct Faculty Members

Onboarding

Learning Management Systems & Technology

Pedagogy

- Classroom management
- Instructor Assessment
- Ongoing training

### Procedures for Retaining Adjunct Faculty Members

- Choice assignments in subject, time and place, moderated by faculty manual that gives preference to full-time faculty on course assignments
- No compensation differential currently
- Limited to 21 semester hours annually

Future Opportunities and Challenges of Recruiting Adjunct Faculty Members

- Balancing the adjunct needs for flexibility and predictability in course assignments
- Developing a progression model for growth in teaching skills, subject matter expertise, and academic service
- Mentoring program that is cradle to grave
- More efficient and defined cohort model for onboarding
- Compensation and benefits

Future Opportunities and Challenges of Training Adjunct Faculty Members

- Initial training needs (first year)
- Ongoing training needs (annually)
- Currency in business subject matter, effective teaching methods and technology utilization & administration
- Revisiting how we assess adjunct instructors

Future Opportunities and Challenges of Retaining Adjunct Faculty Members

- Value proposition for both the institution and the adjunct
- Compensation
- Career progression opportunities in course development, mentoring, and advising
- Phase-out opportunities in student engagement through judging case-competitions and as industry experts (SMEs)

## Thank you

# Questions?



MISERICORDIA UNIVERSITY.